

Integrator contrat for Family Hotel and Family Resa



This document describes the conditions that apply to solutions integrators for Family Hotel and Family Resa software published by the company GHEROLD NETWORK DESIGN (GHEROLD SAS).

Defining the role of integrator and operating principle

Recognizing the role of integrator to a company, GHEROLD NETWORK DESIGN allows that company to sell IT services including GHEROLD NETWORK DESIGN solutions at the prices they want. GHEROLD NETWORK DESIGN publishes on its website public rates and solutions integrator should explain to the end user the difference in price due to the added value he brings (configuration, training, support, customization and related technical services or others).

In this context, GHEROLD NETWORK DESIGN will not charge directly the end user but only solutions integrator company which in turn will charge the end user for the entire service. The integrator company is the customer of GHEROLD NETWORK DESIGN and end-user is the customer of the integrator company.

Duties of the integrator

The integrator company must, for each end-user with which he has a contract valid and based on solutions of GHEROLD NETWORK DESIGN:

- Ensure that the property is a member of the club Family Hotel in the day of his contributions (and thus establish the process for the annual renewal);
- Provide a first level of support to end-users of the properties.

The integrator is free to propose any technical services around Family Hotel with the exception of the provision of a database for Family Hotel hosted in the Cloud. For this GHEROLD NETWORK DESIGN offers a specific service that can be resold by the integrator.

Benefits of the integrator

The integrator company can benefit from free business licenses and a test environment available free of charge to demonstrate GHEROLD NETWORK DESIGN solutions to its customers.

The integrator company enjoys a 50% discount on the rack rate of business licenses.

The integrator company enjoys a 25% discount on the public price of all annualized services offered by the company GHEROLD NETWORK DESIGN (Family Resa, Option Booking.com, Cloud hosted Family Hotel databases) with the exception of the Family Hotel Club membership fees for which the company GHEROLD NETWORK DESIGN does not consent any discount.

The integrator company has a special relationship with the company GHEROLD NETWORK DESIGN to effectively address potential problems and to trace the evolution of its customers wishes (without obligation of fulfillment by the company GHEROLD NETWORK DESIGN).

Limitation of liability

For each of these solutions, GHEROLD NETWORK DESIGN defined (in terms of its public rates) conditions of use and limitations of liability. These conditions also apply to integrators. If the integrator company wants to extend these conditions and limits of liability to his customers, he is free to do so but only engages its responsibility. In the absence of such extended conditions, the integrator company should at least ensure that the end user sign documents of conditions and limits of liability provided by the company GHEROLD NETWORK DESIGN. Indeed, no compensation can

be claimed by the integrator company to GHEROLD NETWORK DESIGN for incident beyond the conditions and limits of liability provided by the company GHEROLD NETWORK DESIGN and whatever the harm.

The company GHEROLD NETWORK DESIGN can help integrator company to implement technical solutions around its products but the integrator company remains the guarantor regarding his client of the functioning of these solutions that are not directly part of the solutions of GHEROLD NETWORK DESIGN.

Renewal and termination

This contract is concluded for a period of one year. It is automatically renewed at maturity. It may be terminated by either party with 3 months notice.

I hereby acknowledge having read and accept the terms above integrator for Family Hotel and Family Resa and wish my company has this status.

Name of the integrator company : _____

Commercial stamp of the integrator company

Name of responsible: _____

Signature of responsible:

Dated ____ / ____ / ____ at _____

GHEROLD NETWORK DESIGN

Commercial stamp of GHEROLD SAS

Name of responsible: _____

Signature of responsible:

Dated ____ / ____ / ____ at _____